



Our Lifetime Satisfaction Guarantee

Every single Great Course you order comes with a Lifetime Satisfaction Guarantee.

One of the hallmarks of The Great Courses—one that has been with us since we first opened our doors over 25 years ago—is our Lifetime Satisfaction Guarantee. If a course is ever less than completely satisfying, for any reason, you may exchange it for another course of equal value at any time. You may also return any course, within one year of initial purchase, for a full refund. And if a course ever breaks or gets damaged, we'll replace it as long as the course is in print. Absolutely free.

Return Instructions

1. Complete The Great Courses Return Form at right by writing in your customer number from the front of your invoice. Enter your full item number, course title, and amount for refund.
2. Package your return and include this Return Form.
3. For your protection, we suggest you return items via FedEx, UPS, or insured Parcel Post to one of the addresses listed below.
4. No return authorization is necessary.

SEND PACKAGES TO THE RETURNS DEPARTMENT AT:

United States and all other countries

The Great Courses Returns Processing
437 New Sanford Road
Dock Door #3
La Vergne, TN 37086-4184
Phone: 1-800-832-2412

United Kingdom

The Great Courses
2nd Floor, Mander House
Mander Centre
Wolverhampton, WV1 3NH
Phone: 0800 298 9796

Australia

The Great Courses
6 The Crescent
Kingsgrove NSW 2208
Phone: 1800 461 951

Return Form

Customer No. _____

Course #	Title	CD/DVD/Book	Qty.	Item Cost

Total: _____

Return Reason

- Incorrect item received Not satisfied with course content
 Already ordered this course before Damaged shipment
 Not satisfied with professor
 Other _____

- Refund to credit card (*The Great Courses will refund to the original card used for purchase only.*)
 Refund by check
 This was a gift
 Exchange for the new item listed below

Reorder Here:

Course #	Title	CD/DVD/Book	Qty.	Item Cost

Total: _____